Essential Sustainability Questionnaire

Hotel Details

Hotel Name	Zeus Dolce Athens, Zeus Wyndham Grand Athens, Zeus Eleva Ajul, Zeus Eleva Mirabello Bay
Hotel Website	https://www.zeusintl.com/
Contact Name	Ellie Anagnostou
Telephone Number	+306985916776
Email Address	compliance@zeusintl.com

General Sustainability Practices

Do you have a current sustainability or CSR policy?	Yes

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Does your policy cover environmental, social, accessibility, wellbeing, and fairness for staff?	yes
Is the policy shared with guests or made publicly available (website, brochure, in-room materials)?	yes
Who is responsible for sustainability?	Ellie Anagnostou Compliance Manager
Please list any green certifications, labels, or recognition achieved.	
Supporting Documents	
Additional Comments	We are currently in the process of developing a new CSR - ESG program, which we plan to launch at the start of the new season.

Energy & Water

Do you measure energy and water use?	no
Do you take actions to save energy (e.g., LED lighting, timers, efficient air conditioning)?	yes

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Do you use renewable energy or a green energy tariff?	yes
Do you have refillable water stations for guests and staff? How are guests informed?	yes
Do you have a policy on energy and water conservation?	yes
Do you have Electric Vehicle charging spaces at your property?	yes
How does your organisation approach AI (Artificial Intelligence) usage?	no
Additional Comments	We are currently in the process of developing a new CSR - ESG program, which we plan to launch at the start of the new season.

Waste Management

Do you have recycling bins for glass, paper, metal, and plastics?	No
Are bins clearly labelled?	No

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Have you removed or reduced single-use plastics (e.g., cups, straws, amenities)?	Yes
Are you paperless? If not, are recycled or FSC-certified papers[1] and environmentally responsible printing materials used?	No
Additional Comments	We are currently in the process of developing a new CSR - ESG program, which we plan to launch at the start of the new season.

Food & Beverage

Do you buy local or seasonal food where possible?	Sometimes
Do you offer vegetarian or plant-based options and highlight them?	Yes, clearly highlighted
Is seafood responsibly sourced (MSC[2], ASC[3], or similar)?	Not applicable
Do you communicate sourcing choices to guests (menus, signage, digital)?	No

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Additional Comments	We are currently in the process of developing a new CSR - ESG program, which we plan to launch at the start of the new season.

Purchases

Are sustainable amenities or guest products provided (refillable toiletries, eco-friendly disposables)?	Some products
Are environmentally responsible cleaning products used (e.g., Green Seal[4], EcoLabel[5])?	Some cleaning products
Additional Comments	We are currently in the process of developing a new CSR - ESG program, which we plan to launch at the start of the new season.

Staff, Wellbeing & Inclusion

Do you follow fair employment practices? (Living wage employer[6], B Corp[7], Shine[8], etc.)	No
Do you have policies on equal treatment, diversity, and inclusion?	yes, among CSR policies

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Are staff wellbeing programmes in place (mental health, safe working conditions)?	not yet
Additional Comments	We are currently in the process of developing a new CSR - ESG program, which we plan to launch at the start of the new season.

Accessibility

Do you provide clear accessibility information on your website and booking platforms (accessible room features, dimensions, assistive services)?	Yes, detailed information
Do you have accessible routes (ramps, lifts, clear corridors) and signage for guests with mobility needs?	Yes, fully accessible
Do you provide sensory support features (e.g., visual alarms, braille signage, hearing-assistive systems)?	Some features
Are staff trained to assist guests with a wide range of access needs (not just mobility)?	No

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Additional Comments	We are currently in the process of developing a new CSR - ESG program, which we plan to launch at the start of the new season.

Measurement & Reporting

Do you measure how well your sustainability practices are working?	Occasionally

Do you report on sustainability performance?	No

Additional Comments	We are currently in the process of developing a new CSR - ESG program, which we plan to launch at the start of the new season.

This submission has been sent via the Sustainability Questionnaire form.

More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

[1] FSC-certified https://uk.fsc.org/

[2] MSC https://www.msc.org/uk

[3] ASC https://asc-aqua.org/

[4] Green Seal https://greenseal.org/

[5] Ecolabel https://eu-ecolabel.de/en

[6] Living Wage Employer https://www.livingwage.org.uk/accredited-living-wage-employers

[7] B Corp https://bcorporation.uk/

[8] Shine https://shine.northeast-ca.gov.uk/

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